



*Housing with Care*

# Providing a Better Quality of Life and a Higher Standard of Living



LACE Housing Limited



# Welcome



Welcome to LACE Housing, a voluntary, non-profit making Association with charitable status specialising in affordable housing and support services for older and vulnerable people across Greater Lincolnshire and surrounding area.

As we approach our Diamond Jubilee, we remain committed to service excellence, providing well designed, safe, secure, good quality and energy efficient places that residents are proud to call home.

I very much hope that you find this brochure informative and that it provides you with an insight into the people, places and partnerships that make the Association the success it is today. However, should you wish to discuss your needs, those of another or to arrange a visit, please do not hesitate to contact a member of our team.

Thank you for your interest in the work of LACE Housing and we very much look forward to hearing from you.

Kindest regards and very best wishes,

*Nick Chambers*

Chief Executive Officer.



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# Our Supported Housing Levels Explained

HOUSING LEVEL	
LEVEL 1	<ul style="list-style-type: none"> <li>• Designed for the future health and wellbeing of residents</li> <li>• Independent homes with no communal areas</li> <li>• Rented and Shared Ownership available</li> <li>• Secure door entry system</li> </ul>
LEVEL 2	As per Level 1 plus: <ul style="list-style-type: none"> <li>• Independent homes with communal areas</li> <li>• Mobility scooter storage</li> <li>• External drying area</li> <li>• Platform lift</li> <li>• CCTV</li> </ul>
LEVEL 3	As per Level 1 and 2 plus: <ul style="list-style-type: none"> <li>• Independent homes with enhanced communal area's including lounge and kitchenette</li> <li>• Facilities to accommodate support/care provider</li> </ul>
LEVEL 4	As per Level 1, 2 and 3 plus: <ul style="list-style-type: none"> <li>• Restaurant</li> <li>• Laundrette</li> <li>• Hair salon</li> <li>• 24-hour call system</li> <li>• Onsite commissioned care provider</li> <li>• Onsite Scheme Manager, Support Coordinators and Hospitality Team</li> <li>• Assisted bathroom(s)</li> <li>• Passenger Lift</li> </ul>





# Our Places



## ALMOND HOUSE, LINCOLN

📍 Almond Avenue, Lincoln. LN6 6HU.

☎ 01522 514444

✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)

Situated in the south of the historic City of Lincoln within the residential area of Swanpool, Almond House offers one and two bedroom apartments located close to variety of amenities including a Co-op, Post Office, Fish and Chip shop, public transport, places of worship and Hartsholme Country Park.

## BAKER DRIVE, NETTLEHAM

📍 Baker Drive, Nettleham. LN2 2LT.

☎ 01522 514444

✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)




Situated within the beautiful village of Nettleham, Baker Drive offers two bedroom bungalows within reach of a wide range of amenities including shops, Post Office, public houses, takeaways, a library, places of worship and a village hall. The village also benefits from excellent public transport into the nearby City of Lincoln.







### CONISBROUGH CLOSE, GRANTHAM

-  Conisbrough Close, Grantham. NG31 8UW.
-  01522 514444
-  [housing@lacehousing.org](mailto:housing@lacehousing.org)

With stunning views, Conisbrough Close is a development of 9 two bedroom bungalows, situated off Barrowby Road within the historic town of Grantham. Public transport operates along Barrowby Road and can be accessed via a public footpath, along with a supermarket and other town centre facilities.




### FRITH CLOSE, NETTLEHAM

-  Frith Close, Nettleham. LN2 2GN.
-  01522 514444
-  [housing@lacehousing.org](mailto:housing@lacehousing.org)

Situated off Deepdale Lane within the beautiful village of Nettleham, Frith Close offers two bedroom bungalows within reach of a wide range of amenities including shops, Post Office, public houses, takeaways, a library, places of worship and a village hall. The village also benefits from excellent public transport into the nearby City of Lincoln.






### JUBILEE COURT, LINCOLN

-  Newport, Lincoln. LN1 3EU.
-  01522 514444
-  [housing@lacehousing.org](mailto:housing@lacehousing.org)

Situated on Newport (to the rear of Avalon Court) with Cathedral views, Jubilee Court offers one and two bedroom apartments within reach of the Bailgate area of the historic City of Lincoln which offers a wide range of amenities including shops, Post Office, public houses and a selection of takeaways and restaurants.

### MIDDLE STREET, NORTH HYKEHAM

-  7a-7e Middle Street, North Hykeham. Lincoln. LN6 9QX.
-  01522 514444
-  [housing@lacehousing.org](mailto:housing@lacehousing.org)

Situated within the popular town of North Hykeham, Middle Street offers one bedroom bungalows within easy reach of a wide range of amenities include shops, Post Office, library, takeaways, cafes, public houses, public transport, places of worship and a village Green.





### MARION CLOSE, WASHINGBOROUGH

📍 Church Hill, Washingborough. LN4 1UQ.

☎ 01522 514444

✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)

Situated off Church Hill within the beautiful village of Washingborough, Marion Close offers two bedroom bungalows. The village boasts a wide range of amenities including public houses, takeaways, supermarket, café, newsagent, Post Office with chemist and public transport, all of which within easy reach of this popular place.

### NAVIGATION COURT, SAXILBY

📍 Bridge Street, Saxilby. LN1 2YF.

☎ 01522 514444

✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)

Situated within the picturesque village of Saxilby, Navigation Court offers two bedroom apartments within easy reach of local shops, Post Office, a public house, takeaways, cafes and the village hall. With beautiful walks along the nearby canal, the village also benefits from excellent public transport including bus and train services.



### COLLINSON COURT, SCUNTHORPE

📍 Willoughby Road, Scunthorpe. DN17 2NW.

☎ 01522 514444

✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)

Located off Willoughby Road and situated on the former site of the Riddings Methodist Church, Collinson Court offers one and two bedroom apartments within easy reach of local amenities including shops, a barber, takeaways, a place of worship, a community centre and excellent public transport.

### CHAPMAN COURT, SKEGNESS

📍 Scarbrough Avenue, Skegness. PE10 2TN.

☎ 01522 514444

✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)

Situated on Scarbrough Avenue in the popular seaside town of Skegness and within easy reach of the seafront, Chapman Court offers one bedroom apartments and holiday accommodation. Local amenities include shops, Post Office, public houses and a selection of takeaways and restaurants. Skegness also benefits from excellent public transport including bus and train services.







### OLSEN COURT NO. 60 - 68, LINCOLN

- 📍 Olsen Rise, Lincoln. LN2 4UZ.
- ☎ 01522 514444
- ✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)

Located in the Northeast of the historic City of Lincoln off Carlton Boulevard, Olsen Court No 60 - 68 is part of a larger complex and offers two bedroom apartments and bungalows. The property is situated within easy reach of the Carlton Shopping Centre, supermarkets, takeaways a restaurant, public transport and open countryside.

### WELLINGTON VIEW, INGHAM

- 📍 Lincoln Road, Ingham. LN1 2XF.
- ☎ 01522 514444
- ✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)

Situated on Lincoln Road, within the beautiful village of Ingham, Wellington View offers one and two bedroom apartments. Village amenities include a village hall, three public houses and a shop. The village also benefits from excellent public transport into the City of Lincoln and Scunthorpe.



### BRIGHTON PLACE, WASHINGBOROUGH

- 📍 Marion Close, Washingborough. LN4 1UR.
- ☎ 01522 514444
- ✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)

Situated off Church Hill within the beautiful village of Washingborough, Brighton Place offers two bedroom apartments. The village boasts a wide range of amenities including public houses, takeaways, supermarket, café, newsagent, Post Office, chemist and public transport, all of which within easy reach of this popular place.

### LAURISTON COURT, GRANTHAM

- 📍 2 Lauriston Road, Grantham. NG31 8UZ.
- ☎ 01522 514444
- ✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)

With stunning views, Conisbrough Close is a development of two bedroom apartments, situated off Barrowby Road within the historic town of Grantham. Public transport operates along Barrowby Road and can be accessed via a public footpath, along with a supermarket and other town centre facilities.





### OLSEN COURT NO. 39 - 59, LINCOLN

📍 Olsen Rise, Lincoln. LN2 4UZ.

☎ 01522 514444

✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)

Located in the Northeast of the historic City of Lincoln off Carlton Boulevard, Olsen Court No 39 - 59 is part of a larger complex and offers two bedroom apartments. The property is situated within easy reach of the Carlton Shopping Centre, supermarkets, takeaways and restaurants, public transport and open countryside.

### ROMAN GATE COURT, LINCOLN

📍 Harpers Road, Lincoln LN2 4ZR.

☎ 01522 514444

✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)

Situated within the historic City of Lincoln, Roman Gate Court is located off Nettleham Road, within easy reach of the city centre and offers 24 one-bedroom apartments. It is located within easy reach of convenience stores, supermarkets, takeaways and restaurants, a doctor's surgery and public transport with excellent access to the A46 Lincoln bypass.



Artist Impression



### THE BURROWS, NETTLEHAM

📍 Frith Close, Nettleham. LN2 2GP.

☎ 01522 514444

✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)

Situated off Deepdale Lane within the beautiful village of Nettleham, The Burrows offers two bedroom apartments within reach of a wide range of amenities including shops, Post Office, public houses, takeaways, a library, places of worship and a village hall. The village also benefits from excellent public transport into the nearby City of Lincoln.

### BRICK KILN PLACE, GRANTHAM

📍 Caunt Road, Grantham. NG31 7GJ.

☎ 01522 514444

✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)

Situated within Grantham, Brick Kiln Place offers two bedroom apartments within easy access to public transport into the town centre and a wide range of shops and takeaways nearby.







### OLSEN COURT NO. 1 - 38, LINCOLN

📍 Olsen Rise, Lincoln. LN2 4UZ.

☎ 01522 514444

✉ [housing@lacehousing.org](mailto:housing@lacehousing.org)

Located in the Northeast of the historic City of Lincoln off Carlton Boulevard, Olsen Court No 1 - 38 is part of a larger complex and offers two bedroom apartments. The property is situated within easy reach of the Carlton Shopping Centre, supermarkets, takeaways and restaurants, public transport and open countryside.

### WORTH COURT, BOURNE

📍 Willoughby Road, Bourne. PE1 9LD.

☎ 01778 423138

✉ [worthcourt@lacehousing.org](mailto:worthcourt@lacehousing.org)

Situated within the beautiful town of Bourne, Worth Court offers two bedroom apartment apartments and is within easy reach of the town centre and a wide range of amenities including shops, Post Office, takeaways, restaurants and recreational facilities.







# Housing Type

## SUPPORTED HOUSING FOR RENT

Our housing for older people includes self-contained apartments and bungalows available to rent. Additional services, such as well-maintained gardens, lighting and cleaning of communal areas, are

provided in accordance with the terms of a tenancy agreement. All of our Supported Housing for rent are independent living, with no onsite members of staff.

## SHARED OWNERSHIP

We offer properties for sale through Shared Ownership leases for those aged 55 and over and who meet the criteria for our shared ownership schemes. We retain the position of freeholder with the responsibility for maintaining communal areas and services in accordance with the terms of the lease agreement. A standard service charge is applicable to all of our Shared Ownership properties.

You may also wish to consider a resale property that an existing leaseholder may be selling. These will be advertised through different estate agents. If you wish to be considered for a shared ownership property, please complete our housing application form. Once accepted onto our waiting list we will inform you when a property becomes available.



## SUPPORTED HOUSING WITH EXTRA CARE FOR RENT AND SHARED OWNERSHIP

Housing with Extra Care is designed for older people who have support and personal care needs. Care and support services are provided within self-contained apartments.

Our Housing with Extra Care schemes are built to a high design specification with additional facilities and support. The accommodation is for older people who still value independent living and are in need of additional security and support. It is particularly relevant to those who require more specialised amenities and greater support in retirement

accommodation.

A 24-hour Care Team, commissioned by Lincolnshire County Council, enable residents to receive an appropriate level of care as and when it is needed. Our support and hospitality staff are available to assist residents respond to emergencies, encourage social activities, report and monitor repairs and maintenance work and ensure that our accommodation and service remain at a high standard.

### HOW DO I APPLY?

Please complete an application form, answering all questions as fully as possible. Forms are available via our website, alternatively, we can email or post one to you on request. In the event that you need to add any further pages in support of your application, please make sure they are clearly marked with your name. We may contact you further in order to provide us with any additional information if necessary.

We can also arrange to visit you in your home or virtually by appointment. A member of our team will always carry identification with them, which will be shown to you on arrival at your home. We also ask that you do not smoke in your home two hours before, or whilst our staff or contractors visit your home.

### WHAT HAPPENS NEXT?

When we have a vacancy for one of our rented homes, we will either allocate from our own waiting list or, for some of our housing schemes, we will advertise through a local authority Choice Based Lettings system.

If you are applying for one of our new build shared ownership homes or are looking to purchase one of our existing shared ownership properties from an existing leaseholder, we will contact you regarding availability.



# Services



## PROPERTY AND GROUNDS MAINTENANCE

At LACE Housing we are very proud of the Housing and Support Services that we provide. That is why we are committed to maintain our properties to the highest standard. To do this, we employ our own Property and Grounds Maintenance team, who respond to the repair, maintenance and improvement of our accommodation and services.

In the event that we need to use the services of another contractor, we only use contractors that have been formally approved and work in accordance with our agreed terms and conditions.



## HOSPITALITY

All of our Supported Housing with Extra Care Schemes provide a restaurant facility, available to all residents, providing a variety of wholesome food and catering for any dietary requirements.

Our Hospitality teams are passionate about supporting local businesses and source local produce, using local butchers and greengrocers to provide fresh ingredients for all meals including free-range eggs and using fresh fish.

Our restaurant service enables the Hospitality team to identify the individual wellbeing needs of residents and can help to address loneliness. Throughout the year the teams offer a variety

of entertainment and social events. Whilst we celebrate and acknowledge traditional events, we always look for new ideas to ensure some variety within our schemes. Some examples of previous events include:

- Coffee mornings/afternoons,
- Traditional afternoon high teas with home baked cakes, treats and sandwiches,
- Summer gala in the gardens with a hog roast and entertainment,
- A fine dining experience where we try to let your taste buds do the talking,
- and special yearly events such as Lincolnshire day and St. Patrick's Day to name a few.



## HOLIDAY ACCOMMODATION

Our award-winning holiday apartment is located within our Chapman Court housing scheme situated within the popular seaside town of Skegness. Within easy reach of the seafront and town centre, our four-star apartment is in an ideal location.

Accommodation is centrally heated and comprises of a fully furnished lounge, equipped kitchen-diner, twin bedroom and bathroom with shower. The apartment has been designed with comfort in mind, enabling you to sit back and relax during your stay.

Our holidays are available for two people (at least one of which must be aged 55 or over) and can be booked all year round, with no peak tariffs.

To book your holiday or to take a virtual tour of the accommodation visit [www.lacehousing.org](http://www.lacehousing.org) and visit our services page.



## OUR PEOPLE

To provide such a wide range of services we require the support of a dedicated team of staff, board members and volunteers. Together, we have the skills, knowledge and experience required to ensure that our services provide our residents with a much-improved quality of life and a higher standard of living.

We very much value the support of volunteers who are actively engaged within our housing schemes. In addition, we are supported by Friends of LACE Housing Association (FLHA) who play a vital role raising our profile by attending events both within and outside of LACE Housing as well as raising much needed funds in order to support the cost of operating our specialist transport and the improvement of external areas at our housing schemes.

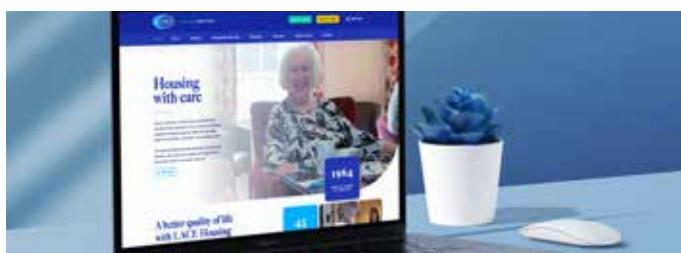


We are always keen to hear from anyone who may be interested in becoming a volunteer. Please feel free to contact your nearest Housing with Extra Care scheme for more information or contact us on **01522 514444**.

## OUR PARTNERSHIPS

Our success is as a result of working in partnership with many likeminded organisations in order to develop and deliver services that respond to an ever-increasing demand and need.

We are proud members of Lincs Independent Living Partnership (LILP). LILP is a consortium of local charitable organisations, including Age UK Lincoln and South Lincolnshire, Lincolnshire Housing Partnership and St Barnabas Hospice. Together we work within the community to promote independent living.



## WEBSITE

Our website provides further information. Here you can take a virtual tour of our latest developments, book our Holiday Accommodation or download a copy of our Housing Application Form. Just visit [www.lacehousing.org](http://www.lacehousing.org).



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## LACE Housing Limited

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LACE Housing Ltd is a registered society under the Co-operative and Community Benefit Societies Act 2014  
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Content of the brochure was correct at the time of print.