



Our Restaurant Service

Good food. Great company. At the heart of every Lace Extra Care community.

Our Restaurant service

Our restaurant service offers more than just a meal — it's a daily opportunity for residents to enjoy nutritious, home-cooked food, connect with others, and stay well. Located within Lace's Housing with Extra Care schemes, our restaurants form the social heart of each community.

We serve mainly freshly prepared, balanced meals seven days a week, using local Lincolnshire produce wherever possible. Residents, visitors, team members, and volunteers all play a part in creating a welcoming dining experience built on care, quality, and connection.

Home-cooked meals every day

Two-course lunches are served daily, with plated teas available to collect later in the day.

Menus follow a seasonal four-week rotation — offering traditional favourites, lighter options, and vegetarian dishes.

Meals are mainly prepared on site by our trained hospitality teams using locally sourced ingredients.

Each scheme displays its current menu and pricing clearly.

Pre-ordering made easy

To minimise food waste and ensure your meal choice is available, we use a simple pre-ordering system. If you haven't pre-ordered, for example you have been discharged from hospital, we'll always do our best to prepare a suitable meal for you.

Our restaurant team will help you choose and order in advance, making it easy to plan your week's meals.

Bringing guests

Family and friends are very welcome to share meals in our restaurants. To help us plan, please book visitor meals at least 24 hours in advance.

Visitor and leaseholder prices apply where no weekly restaurant charge is paid.

Special events — such as birthdays or small celebrations — can also be arranged directly with your hospitality team.



Our Restaurant Service

Healthy eating and dietary needs

We're committed to supporting wellbeing through nutritious, balanced meals.

- Menus are designed to provide healthy portion sizes and variety.
- Allergens and special diets are clearly labelled and discussed when you move in.
- Meals can be enjoyed in the restaurant, taken to your apartment, or collected as plated teas.
- Residents are encouraged to share feedback at scheme meetings to help shape menus and service standards.

More than a meal

Our restaurants bring people together, creating opportunities for friendship, conversation, and belonging.

They host a range of social activities and themed events throughout the year, including:

- Afternoon teas
- Charity fundraisers
- Seasonal celebrations

Volunteers play an important part in making these events special — helping to serve meals, host activities, or simply offer friendly company. Please contact your local team if you or a family member is interested in becoming a volunteer.

Weekend support and wellbeing

The restaurant team is a daily presence in each Extra Care community — providing reassurance, connection, and continuity.

- At weekends, they are the main on-site contact, ensuring residents continue to feel supported.
- Restaurant teams carry out daily checks and help maintain safety in communal spaces.
- They work closely with the Housing and Support Teams to promote wellbeing and independence.



Our Restaurant Service

People, Places, Partnerships

People: Friendly, familiar staff who greet residents by name and make every mealtime feel personal and enjoyable.

Places: Warm, accessible restaurants that act as social hubs — helping each scheme feel like a true community.

Partnerships: We collaborate with residents, volunteers, and local suppliers to deliver a service that supports health, independence, and sustainability.

Our Promise

We'll continue to listen and adapt — keeping our restaurant service centred on what matters most:

Good Food. Good Company. A Welcoming Place to Belong.

Find out more

For current menus, prices, or event information, contact your scheme's hospitality team:

- **Olsen Court:** olsencourt@lacehousing.org
- **Worth Court:** worthcourt@lacehousing.org
- **Brick Kiln Place:** brickkilnplace@lacehousing.org
- **Diamond Place:** diamondplace@lacehousing.org

For general enquiries, telephone 01522 514444 and select the option for your Extra Care scheme.